

# Burney Street Practice Newsletter

## **NEW & CHANGES TO HEALTH SERVICES TO GREENWICH RESIDENTS**

**Sexual Health Services** for people living in Greenwich are changing from 1<sup>st</sup> October 2016. The Trafalgar Clinic @ Queen Elizabeth Hospital will become a specialist service. If you need an appointment, you will be referred by your GP or one of the local Greenwich Sexual Health (GSH) Clinics. To make it easier to access sexual health and contraception services, there will be longer opening times at the Market Street Clinic in Woolwich, including evenings and Saturdays. There are a number of ways you can test for sexually transmitted infections (STIs), including HIV. These include:

Order a free home testing pack

Visit one of the many local GSH walk-in services across the borough

Or go to your GP

To order an STI testing pack or find out where your nearest walk-in sexual health service is visit [www.greenwichsexualhealth.org](http://www.greenwichsexualhealth.org) or call the GSH Office on 020 8305 5005.

### **Muskuloskeletal Services – Circle Health named as new MSK provider**

The CCG has been seeking to improve the quality of MSK services for people in Greenwich for some years now. The new system offers local patients with MSK problems an integrated assessment and more streamlined service. The new provider will manage the contract for the whole pathway. Access to MSK services will continue to be clinically determined. The new service will provide a Single Point of Access to a community service where all diagnostics and conservative treatment can be provided using an extended scope practice physiotherapy service. Where an operation is required patients will be offered full choice in line with NHS requirements.

### **Out of Hours/Urgent Care Centre/Walk-in Centres**

Out of Hours services are provided by a private company, Greenbrook. This service is available to patients outside of practice opening hours 8am-6.30pm who feel they need to be seen by a clinician and can not wait until the practice re-opens. NHS 111 will advise patients to seek A&E or the Urgent Care Centre or the GP Out of Hours service. These services are all located at Queen Elizabeth Hospital, Woolwich. The 2 Walk-In Centres in the Greenwich borough, Clover Medical Practice, Woolwich and Thamesmead Medical Centre, Thamesmead will be decommissioned by NHS England on 30<sup>th</sup> September. These practices will operate as GP practices with registered patients.

### **Weekend GP Appointments**

In response to the imminent closure of the Walk-in centres, the Greenwich Clinical Commissioning Group (CCG) are launching a new weekend access for routine appointment service on the 1<sup>st</sup> October at two Greenwich Hubs: Eltham Community Hospital and Thamesmead Medical Practice. This service is available to all Greenwich GP practices and is only available to be pre-booked by the practice for routine, non-urgent appointments. Home Visits; chronic disease follow ups and reviews, urgent or walk-ins are not available at this service. Details of addresses and opening times overleaf.

ELTHAM COMMUNITY HOSPITAL  
PASSEY PLACE  
ELTHAM  
LONDON  
SE9 5DQ

OPEN SATURDAY 9AM TO 5PM  
&  
SUNDAY 9AM TO 1PM

THAMESMEAD HEALTH CENTRE  
4-5 THAMES REACH  
THAMESMEAD  
LONDON  
SE28 0NY

OPEN SATURDAY 9AM TO 5PM  
&  
SUNDAY 9AM TO 1PM

If you are NOT registered with a GP please see NHS Choices website—[www.NHS.uk](http://www.NHS.uk). For more information on GP access for Greenwich registered patients at weekends, please email [GRECCG.NHSGreenwichCCG@nhs.net](mailto:GRECCG.NHSGreenwichCCG@nhs.net)

## Flu Season

Flu vaccination appointments are now available to book.

We will be holding Saturday Flu clinics to those eligible patients (eligibility: Over 65 years; Carer; Pregnant women; Children aged 2-4 years; Patients who are in a clinical risk group i.e. Asthma/Diabetes/Cancer/Heart Failure).

If you fall into one of these eligible groups, please contact reception to book your appointment or inform them if you do not wish to have a flu vaccination so we can note this in your records. Our nurses will be visiting those registered as housebound and in residential homes through October and November.

## Staff News

**New Partnership** – Due to the retirement of Dr Philips and the relocation of Dr Basi we are pleased to announce the addition to our Partnership, Dr Sylvia Nyame. Dr Nyame has been a salaried GP with the practice for 2 years and officially became a Partner of the Practice in May 2016. There are plans to increase the Partnership in the near future.

We have extended our Phlebotomy service offering appointments 5 days a week. Our 2 new Phlebotomists are Claudia who joins us from the NHS Blood Donor Bank and works Monday-Wednesday. Claudia's role will develop to offering Health Care Assistant appointments such as NHS Health Checks to eligible patients; 24 hour blood pressure monitoring; flu vaccinations; dressings; diabetic foot checks; assisting with the minor surgery clinics.

Our second Phlebotomist is Sharon who joins us from Lewisham Trust Community pathology and works Wednesday-Friday. Sharon's role will develop to offering Smoking Advice using her counselling skills as a trained Counsellor.

Dr Mitra will be going on maternity leave and her last day in practice will be 19<sup>th</sup> December, providing she does not have the baby before!. She will be away for one year. We will have a long-term locum to cover Dr Mitra's maternity leave as well as welcoming back Dr Phillips from retirement who will be locuming for one day a week.