

Burney Street Practice Newsletter

www.burneystreetpractice.co.uk

We welcome you to the winter edition of our practice newsletter!

Patient Participation Group

We are looking for patients to join our patient participation group to work with the Doctors and staff to improve services wherever possible and address the question of how we best deliver primary healthcare in a time of austerity.

If you would be prepared to help us with this project, please ask at reception and complete an application form or contact Lucy Davis at: lucydavis6@nhs.net to find out more.

The dates of the future meeting of the patient participation group are:

- Wednesday 23rd March.
- Wednesday 15th June
- Wednesday 14th September

How your Pharmacist can help you:

- Hay fever and allergies
- Cough and sore throat
- Earache and backache
- Period pain and thrush
- Cold sores, warts, verrucas and mouth ulcers
- Nappy rash and teething
- Head lice
- Constipation and diarrhoea
- Eczema and allergies

Vision Online Services

The old Vision Online Service Website has been replaced by a new website called Patient Services.

The new website is faster, easier to use and works on smart phones and tablets as well as computers.

Patients can continue to:

- Book and cancel appointments
- Order your repeat prescriptions
- View your medication history and allergies
- Access your surgery online at any time, wherever you are.

The website address is: www.patientservices.co.uk

New Staff!

We are delighted to welcome a new addition to the Burney Street Practice team.

Dr Jaspreet Bains has joined the practice as a salaried GP from Somerset. She starts seeing patients from 15th January 2016.

Information about Junior Doctor Strikes

Burney Street Practice would like to support the Junior Doctor Strike action.

BMA Junior Doctors Committee have announced their intent to take action on the following dates:

- From 26th - 28th January 2016 (48 Hours) there will be emergency care only.
- On 10th February 2016, there will be no Junior doctors between 8am and 5pm.

This will not impact your care at Burney Street Practice. Please see the other side for more information.

Junior Doctors

STRIKE



Information for patients

Q What is a junior doctor?

A Any qualified doctor who is not yet a Consultant or a GP

Hospital specialists



Medical students



"Junior" doctors

General Practitioners (GPs)

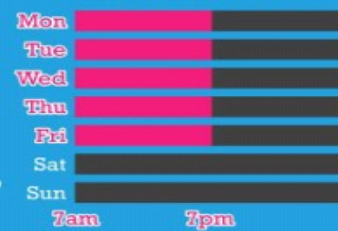
5-6 YEARS

5 - 10 YEARS

Q Why are they striking? Is it about money?

A No. It's about longer "normal working hours" and the removal of safeguards to prevent excess rostered hours

Current contract:

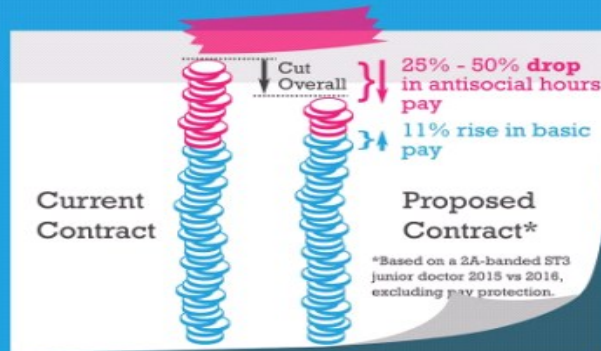


Proposed contract:



Q But what about the 11% pay rise offer to juniors?

A It isn't a pay rise. Basic pay will go up 11%, but doctors 'banded pay' for antisocial hours will come down by **much more**.



The Staff at Burney Street Practice would like to thank all of our patients, families and pharmacies for their generous gifts over the Christmas period. They were greatly appreciated!

Happy New Year to you all!!

Did you know? In the last 3 months we received:

October 2015: 6269 calls

November 2015: 5888 calls

December 2015: 5082 calls

On the Burney Street number alone.

Did you know? GP practices are only funded for 2 consultations per patient per year—the average patient consults 6 times a year